

Coping and co-creating strategy to overcome tourist-to-tourist encounter by using Critical Incident Technique

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The author bio

The author has been teaching at Department of Leisure and Recreation Management since she graduated from Michigan State University in 2003. The author has two major research subjects. The first one is the wayfinding behavior of international tourists in unfamiliar destinations. She also published the results on Tourism Geographies. The second is the encounter experience among tourists with different nationality background.

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